

Have your say

on our Prescription Ordering Direct (POD) service



Do you use the Prescription Ordering Direct (POD) service, or are you a family member or carer of someone who does?

NHS Norfolk and Waveney Integrated Care Board (ICB) is considering the future of this service and is keen to hear from people who use it.

We want to know how those who use POD, and their families and carers, might be impacted if the service ends in April 2024 and how we can best support them in the future. At this stage this is only a proposal and no final decision has been made.

If you, a family member or someone you care for use the POD service, please complete the short survey on our website here:

<https://improvinglivesnw.org.uk/pod-feedback>

Or, scan the QR code below:



Paper copies of the survey are available on request by contacting the ICB's Patient Enquiries team. They can help to complete the survey over the telephone, or provide alternative survey formats. You can contact them via:

Email: nwicb.contactus@nhs.net

Phone: 01603 595857

Address: NHS Norfolk and Waveney ICB, County Hall,
Martineau Ln, Norwich, NR1 2DH.

The survey will close on **22 October 2023**.

This is an anonymous survey. The information you provide to the ICB will be shared with Healthwatch Suffolk for the purposes of producing a report. Please don't include any information that might identify you personally.